SEWP VI Ordering Guide

NASA SEWP VI Category B Contract 80TECH26D1299

Period of performance: November 1, 2026 through October 31, 2036

S2i2, Inc., 10997 Tradewind Ct, Oakton, VA 22124

Phone 1-844-946-7242 | Quotes and support: sewp@s2i2.com | Orders: contracts@s2i2.com

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SEWP VI Overview

NASA's Solutions for Enterprise-Wide Procurement (SEWP) is a multiple-award Government-Wide Acquisition Contract (GWAC) that provides Federal agencies, and their approved contractors, with access to information and communications technology (ICT) and audio-visual (AV) products and services. The program is self-funded through a 0.34% surcharge on each order, is managed by the NASA SEWP Program Management Office at Goddard Space Flight Center, and is available to every Federal agency.

SEWP VI is organized into three categories: Category A (ITC/AV Solutions), Category B (Enterprise-Wide ITC/AV Service Solutions), and Category C (Mission-Based ITC/AV Service Solutions). S2i2 holds a Category B award, which covers enterprise-wide IT and communications service solutions such as infrastructure engineering, cybersecurity, cloud, managed services, and the program management that ties them together.

Contract fact	Detail
Contract number	80TECH26D1299
Category and group	Category B (Enterprise-Wide ITC/AV Service Solutions); Group B2, Small Business Set-Aside
Contract type	Multiple-award Government-Wide Acquisition Contract (GWAC), IDIQ
Period of performance	November 1, 2026 through October 31, 2036
SEWP surcharge	0.34% (SEWP administrative handling fee)
UEI / CAGE	DQKRJT2C7AB5 / 7N8U5
Primary NAICS	541512
Socioeconomic status	SBA-certified 8(a) Small Disadvantaged Business
SEWP website	www.sewp.nasa.gov

Fair Opportunity and Requests for Quotes

SEWP VI is a multiple-award GWAC. The following is contract section A.1.13 of 80TECH26D1299, reproduced exactly as it appears in the contract.

A.1.13 FAIR OPPORTUNITY AND REQUESTS FOR QUOTES

> Contractors will be provided a fair opportunity at the individual order level as appropriate per FAR Part 16.505(b), including the SEWP RFQ tools. No documentation for the order selection is required to be submitted with the order. All such documentation is to be maintained by the issuing procurement office.
>
> The Contractor shall not market, quote or otherwise offer for sale, any IT Solutions not listed under this contract, until the said solutions are included in the SEWP database of record, and available to all Government end-users.
>
> If the Government issues a Request For Information (RFI) as part of market research, the Contractor may provide items not yet listed on their SEWP contract as part of a market research quote if: 1. all such items are clearly marked as not yet

available on their SEWP contract; and 2. the contractor submits a technology refreshment request to add those products to their contract.

If the Government issues a Request For Quote (RFQ) or a Market Research Request (MRR), the Contractor may only respond with items available on their Contract and the price of each item shall be the no greater than the price in Attachment F SEWP database of record at the time the quote is issued. If the Contractor has insufficient items on their contract to fully respond to the Formal RFQ, the Contractor must respond with a No Bid.

Unless the RFQ specifically allows for partial quotes, the Contractor must respond fully to all requirements specified in the RFQ.

When submitting a quote to a government end-user, the contractor must clearly state the length of time the quote is valid. The contractor shall honor any order submitted within the stated time period of a quote.

When responding to an RFI or RFQ issued from the NASA SEWP RFQ on-line quoting system, the Contractor must respond as outlined in Attachment C: Contract Holder User Manual (CHUM).

Contract Holders are prohibited from using Government information posted on the NASA SEWP Contract Holder Only Page, such as RFQs, RFIs, etc., for purposes other than proposing on SEWP requirements. This includes Contract Holders providing third parties with SEWP information and requirements for the purpose of assisting companies, that are not SEWP Contract Holders, with providing unsolicited proposals to meet agency requirements already posted to the NASA SEWP RFQ on-line quoting system.

About S2i2

S2i2, Inc. is an SBA-certified 8(a) Small Disadvantaged Business founded in 2016 by federal IT engineers. S2i2 delivers mission-critical IT infrastructure, cybersecurity, cloud modernization, managed services, and program management to Federal agencies, with a cleared engineering bench that supports the highest-assurance environments.

Credentials: SBA 8(a) SDB (Certified through April 2030); CMMC Level 2 (C3PAO Validated); CMMI ML3 (Services + Development); ISO 9001:2015 (QMS Certified); ISO/IEC 27001:2022 (ISMS Certified); ISO/IEC 20000-1:2018 (ITSM Certified).

Other contract vehicles: GSA MAS 47QTCA22D00D8; DLA JETS 2.0 (Group B / B-8(a)) SP4709-24-D0024; SeaPort-NxG N0017825D7783; MDA SHIELD HQ085926DF475; 8(a) Direct & Sole-Source (Department of War) Through Apr 2030.

What Is in Scope for SEWP VI

SEWP VI covers ICT and AV products and services across its three categories. Category A provides ITC/AV solutions (products and product-based services); Category B provides enterprise-wide ITC/AV service solutions; Category C provides mission-based ITC/AV service solutions. Under its Category B award, S2i2 provides:

- Enterprise IT infrastructure engineering and operations
- Cybersecurity, Risk Management Framework (RMF), and Zero Trust
- Cloud modernization on AWS GovCloud and Azure Government
- Managed services and ITIL-aligned service desk
- Program management, DevSecOps, and governance
- Data science, automation, and AI integration

If you are unsure whether a requirement is within SEWP scope, send the bill of materials or a short requirement overview to the SEWP PMO at help@sewp.nasa.gov for a scope determination.

How to Obtain a Quote

Government customers request quotes for hardware, software, or services through the SEWP Quote Request Tool (QRT) at www.sewp.nasa.gov. S2i2 responds to every RFQ and RFI through the SEWP system, as required by the Contract Holder User Manual (CHUM).

1. Prepare your requirement (statement of work, performance work statement, or bill of materials) and submit it through the SEWP QRT. You may direct the request to S2i2 by contract number 80TECH26D1299, or allow the tool to notify all eligible Category B contract holders.

2. S2i2 reviews the request and responds through the SEWP system with a quote, a clarification request, or a No Bid, within the response period you set.
3. Questions about scope, teaming, or technical approach can go to sewp@s2i2.com or 1-844-946-7242.

Quote validity: S2i2 quotes are valid for 30 days from the quote date unless a different period is stated on the quote. S2i2 honors any order submitted within the stated validity period.

Function	Contact	Email	Phone
Quotes and RFQ responses (sales representative)	James Scobey, CTO / Vice President SEWP Program Manager	sewp@s2i2.com James.Scobey@s2i2.com	1-844-946-7242
Quote escalation	Cristina Stout, Director of Operations SEWP Deputy Program Manager	sewp@s2i2.com cristina.stout@s2i2.com	1-844-946-7242

Ordering Process

1. The ordering agency's own procurement office issues the Delivery Order (DO) against contract 80TECH26D1299. Any valid Federal agency delivery order form may be used, and the order should reference the S2i2 SEWP quote number.
2. The agency submits the order to the NASA SEWP Program Management Office. The SEWP PMO reviews and processes the order and forwards it to S2i2; orders sent directly to S2i2 are routed back through the SEWP PMO before work begins.
3. S2i2 acknowledges receipt of the order through the SEWP system and confirms the period of performance, deliverables, and points of contact with the ordering contracting officer.
4. Modifications to an existing order also route through the SEWP PMO, which processes them and forwards them to S2i2.

Each order carries the 0.34% SEWP surcharge, which is included in the quoted price. Questions about an order in progress go to contracts@s2i2.com.

Post-Delivery Support and Warranty Policy

S2i2's SEWP VI award is a Category B services contract, so post-delivery support is delivered as service transition, service desk, and service-level management rather than as product warranty alone. These policies apply to every S2i2 SEWP VI order unless the order states otherwise.

Installation and service transition

Each order begins with a kickoff and a written transition plan covering staffing, access, tooling, and knowledge transfer. Any installation or configuration work included in an order is performed by S2i2 engineers against the order's acceptance criteria and documented at turnover.

Basic and extended warranty

S2i2 warrants its services to conform to the order's statement of work and accepted deliverables. Where an order includes hardware or software supplied by a manufacturer, the manufacturer's standard warranty applies and S2i2 passes it through to the ordering agency. Extended warranty, maintenance, or support-renewal coverage can be quoted as a line item on the order.

Technical and software support

Technical and software support for S2i2-delivered services is provided through the service desk defined in each order, with response and resolution targets set in the order's service-level agreement. Issues that cannot be resolved at the service desk escalate to the named contacts below.

Function	Contact	Email	Phone
Service transition, service desk, SLA and deliverable questions	Cristina Stout, Director of Operations SEWP Deputy Program Manager	sewp@s2i2.com cristina.stout@s2i2.com	1-844-946-7242
Technical and software support escalation	James Scobey, CTO / Vice President SEWP Program Manager	sewp@s2i2.com James.Scobey@s2i2.com	1-844-946-7242

Order Troubleshooting

If an order has a problem (a delivery order that does not match the quote, a delivery or performance concern, an invoicing question, or a modification that has not been processed), contact contracts@s2i2.com and include the SEWP quote number, the delivery order number, and a short description of the issue.

1. S2i2 acknowledges every troubleshooting request within one business day and assigns an owner.
2. The owner works the issue with the ordering contracting officer and, where the order itself needs correction, with the NASA SEWP PMO.
3. Issues that are not resolved to the customer's satisfaction escalate to the SEWP Deputy Program Manager and then to the SEWP Program Manager.

Function	Contact	Email	Phone
Delivery order discrepancies, invoicing, delivery, modifications	Cristina Stout, Director of Operations SEWP Deputy Program Manager	contracts@s2i2.com cristina.stout@s2i2.com	1-844-946-7242
Contract-level escalation	James Scobey, CTO / Vice President SEWP Program Manager	contracts@s2i2.com James.Scobey@s2i2.com	1-844-946-7242

NASA SEWP Program Management Office

Contact the SEWP PMO for questions about the SEWP program, scope determinations, order processing, and access to the SEWP quoting and ordering tools.

SEWP help desk	Detail
Email	help@sewp.nasa.gov
Phone	(301) 286-1478
Hours	Monday to Friday, 7:30 AM to 6:00 PM ET
Website	www.sewp.nasa.gov
S2i2 SEWP page	https://s2i2.com/sewp/